

# **Exhibit 34**

1 UNITED STATES DISTRICT COURT

2 NORTHERN DISTRICT OF CALIFORNIA

3 SAN FRANCISCO DIVISION

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7 In Re: CATHODE RAY TUBE (CRT) )  
8 ANTITRUST LITIGATION, )

9 Plaintiff, )

Case No.  
07-5944 Sc  
MDL No. 1917

10 \_\_\_\_\_ )

11 This Document Relates to: )

12 ALL ACTIONS, )

13 \_\_\_\_\_ )

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17 VIDEOTAPED DEPOSITION OF JANET ACKERMAN

18 WEDNESDAY, MARCH 14, 2012

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25 REPORTER: BALINDA DUNLAP, CSR 10710, RPR, CRR, RMR

1 Q. How important was the price?

2 A. I didn't really know any prices. Whatever  
3 they charged.

4 Q. Did you have a budget when you went in?

09:13 5 A. No.

6 Q. Was the brand important to you?

7 A. No.

8 Q. Did you consider any other brands besides  
9 Toshiba?

09:13 10 A. No.

11 Q. Was the quality important to you?

12 MR. GRALEWSKI: Object to the form. Vague  
13 and ambiguous.

14 Q. BY MS. FREDA: Do you understand?

09:13 15 A. Somewhat.

16 Q. What about durability, was that important  
17 to you?

18 A. Yes.

19 Q. Was the brand of the CRT inside the TV an  
09:13 20 important feature to you?

21 A. I can't say about that. I know nothing  
22 about -- anything about that inside.

23 Q. So at the time of the purchase, you didn't  
24 know the company that manufactured the CRT inside  
09:14 25 your TV?

1 A. No.

2 Q. Was the fact that the product contained a  
3 CRT important to you when you purchased it?

4 A. I never thought about it.

09:14 5 Q. And at the time of the purchase, did you  
6 consider purchasing an LCD TV?

7 A. I don't know if they were around then.

8 Q. What about a plasma TV, did you consider  
9 that?

09:14 10 A. I don't think that was around then either.  
11 I am not sure. I probably didn't.

12 Q. Okay. Where did you purchase the Toshiba  
13 TV?

14 A. At P.C. Richard.

09:14 15 Q. Why from P.C. Richard?

16 A. They are very reliable.

17 Q. How do you know that they're reliable?

18 A. I buy everything there.

19 Q. So it was important to you to purchase a  
09:14 20 product from P.C. Richard?

21 A. Yes.

22 MR. GRALEWSKI: Object to the form of the  
23 question. Misstates testimony.

24 Q. BY MS. FREDA: Did you visit the store  
09:14 25 personally?